

Website Payment Information Template Text

Website Payment Information – General Payments Page Text Template

TouchNet recommends including language on your primary payments web page that directs all students to pay through the online student account. The more payments are made through the TouchNet Payment Center, the easier your reconciliation will be.

Remove banking information from your payment information pages to reduce direct bank wires outside of the online payment system.

Paying Your Tuition

Your student account is the one-stop shop for paying your tuition and fees online. Our online payment system provides flexibility to make secure and private payments with your preferred method, including international payments. By making payments online, you will see faster payment postings and updates on your payment status and account balance.

Online Payment Methods

ACH/E-Checks/Debit-Credit Cards/Payment Plans

[Add information about all online payment methods that are appropriate for your institution.](#)

International Payments:

We have partnered with TransferMate to provide seamless international payments through your online student account. Log into your student account, select Make a Payment, choose TransferMate from the dropdown menu, and follow the prompts.

For more information about making international payments, please visit our International Students Payment [\[LINK TO THE PAGE ON YOUR WEBSITE THAT INCLUDES THE PAYMENT GUIDE INCLUDED IN THE LIBRARY OF ASSETS\]](#) page and [watch this video](#) for easy instructions.

Bank Wires:

Bank wires may also be initiated through your online student account via our partnership with TransferMate. Log into your student account, go to the 'Make Payment' tab, choose TransferMate in the dropdown menu, and follow the prompts to complete your transaction. Domestic wires may be completed this way by selecting the United States from the country menu.

Cash/Check

While we recommend completing your payments through your online student account, we know that's not always an option. Cash and checks may be accepted in the following ways:

[Add information about cash and check payments that are appropriate for your institution.](#)

Website Payment Information – International Payments Page Text Template

TouchNet recommends including more detailed language about how to complete international payments with TransferMate on a dedicated page.

Remove banking information from your payment information pages to reduce direct bank wires outside of the online payment system.

International Payments

Your student account is the place for paying your tuition and fees online. [Institution] has teamed up with TransferMate to provide a streamlined and secure payment method through your student account that also reduces bank fees and improves your payment experience. With TransferMate, students can pay tuition and fees in their local currency from nearly any country.

What are the benefits?

- Accurate currency conversions
- Preferential foreign exchange rates
- Local currency payment methods
- Faster payment posting to your student account
- Exceptional 24/7 multi-lingual customer service

Get started by logging into your student account center. [Watch this video](#) for a quick demo, or download step-by-step instructions [\[ADD A DOWNLOAD TO THE STUDENT FACTSHEET INCLUDED IN THE LIBRARY OF ASSETS\]](#) here.

[\[YOUR INSTITUTION NAME HERE\]](#) does not allow overpayments. If you transfer more funds than what is due on the student account, we may return the total or overpayment amount to the originating bank. Students may opt to keep the credit on their student account to cover future charges. **Overpayments will not be refunded.**

Include FAQs for International Payments powered by TransferMate as appropriate for your institution. [\[SEE LIBRARY OF ASSETS FOR DETAILS\]](#)
